EXECUTIVE PROFILE

HEALTH DATA & INTEROPERABILITY · NOVEMBER 2026



THE OPERATING EXECUTIVE

Dietrich Block

PhD, MBA, MHA, eFACHDM

Where business operations meet the data

THE CAREER

38 years across payer operations, claims, care management and interoperability

THE PORTFOLIO

Seven products spanning payer operations to the point of care

WHAT'S NEXT

Seeking investment to launch Improving.Healthcare

EXECUTIVE PROFILE

Where Operations Meet the Data

Thirty-eight years in healthcare, from the claims floor to interim CIO and COO roles, and now a product portfolio seeking investment.

DIETRICH BLOCK, PHD, MBA, MHA, EFACHDM



Dr. Dietrich Block, founder of Dietrich Block Consulting, LLC, in Denton, Texas.

38 years
in healthcare, across payer operations, claims and interoperability

$500M
program of 55 projects for which he ran requirements engineering

$20M+
positive Star Ratings impact associated with a program he directed

35%
improvement in HEDIS gap closure associated with the same program

DENTON, TEXAS, November 16, 2026 — Dietrich Block, PhD, MBA, MHA, eFACHDM, has been recognized for achievement as a healthcare operating executive in health data and interoperability technology.

Dr. Block has spent 38 years in healthcare, across payer operations, claims, care management, utilization management, laboratory systems and interoperability. His work sits where business operations meet the data that health plans, providers and technology vendors exchange every day. He is known for turning strategy into clear owners, dates and an operating rhythm that delivery teams can actually run.

THE PRACTICE

Since 2014, Dr. Block has led Dietrich Block Consulting, LLC, his independent practice serving health plans and healthcare technology companies. Through it, he assesses technologies for organizations choosing healthcare solutions, oversees implementations and platform replacements, improves how software vendors build and deliver healthcare products, and steps into operating leadership, including interim CIO and interim COO roles. In a recent engagement reporting to the CEO of a health data and interoperability technology company, he oversaw portfolio delivery and customer relationships, prepared board briefings, supported investor diligence and worked at the deal desk, tying statements of work to delivery milestones and billing. The practice has grown through word of mouth and repeat business.

WRITING AND PUBLISHING

In 2024, Dr. Block founded DataFluent in Denton, an open platform where healthcare data writers share industry insights free of charge, and he is a regular contributor. He also writes for Health Data Management through his membership in the American College of Health Data Management.

BUILDING PRODUCTS

From 2021 to 2024, Dr. Block was co-founder and vice president of agile product management at Looking Glass Health in Frisco. He shaped product vision and roadmaps for portal, data service and analytics products, supported customers before and after the sale, and led revenue cycle process changes that achieved 18 percent efficiency gains. Although the company didn't launch as planned, the work sharpened his approach to building products and operating models.

In 2022, he also served as director of product management at Medecision in Dallas. As founder of nVantiv (2014 to 2021), he directed a $10 million clinical systems integration program associated with a positive Star Ratings impact of more than $20 million within three years and a 35 percent improvement in HEDIS gap closure.

THE ROAD HERE

Earlier, he was director of laboratory information systems product development at Miraca Life Sciences (2013 to 2014). As a principal consultant with TEKsystems for a large multistate health plan (2010 to 2013), he ran requirements engineering for a $500 million program of 55 projects. He also served as director of product development and integration at ZeOmega (2011 to 2012), and as senior director of product development at EMSI (2008 to 2010), where he held P&L responsibility and led a department of 35. Before that, he was a healthcare solution architect at Information Builders (2006 to 2008), senior manager of integration and implementation services at TriZetto Healthcare Products (2002 to 2006), lead integration and data management engineer at HealthTrio (2001 to 2002), healthcare integration analyst at Electronic Data Systems in Plano (1999 to 2001) and product developer at Mature Well (1998 to 1999). In 2006, he co-authored a patent submission on Medicare risk adjustment payment models.

LEARNED FROM THE CLAIMS SIDE

Dr. Block learned healthcare from the claims side. From 1991 to 1998, his work centered on claims, first as a claims examiner and then as a contracted federal claims compliance auditor for Foundation Health, a federally licensed intermediary later part of Health Net and now Centene. He audited payers across the full payment workflow, and that grounding in how claims actually get paid still shapes how he approaches data and operations.

CAREER AT A GLANCE

1991–1998	Foundation Health, claims examiner and contracted federal claims compliance auditor
1998–1999	Mature Well, product developer
1999–2001	Electronic Data Systems, integration analyst
2001–2002	HealthTrio, lead integration engineer
2002–2006	TriZetto Healthcare Products, senior manager
2006–2008	Information Builders, solution architect
2008–2010	EMSI, senior director of product development
2010–2013	TEKsystems, principal consultant
2011–2012	ZeOmega, director of product development
2013–2014	Miraca Life Sciences, director of product development
2014–2021	nVantiv, founder
Since 2014	Dietrich Block Consulting, LLC
2021–2024	Looking Glass Health, co-founder
2022	Medecision, director of product management
2024	DataFluent, founder

ORIGINS

Born in Houston into a family with deep roots in medicine, Dr. Block got his start in healthcare as a teenager in the private practice of his father, an ophthalmologist who specialized in retinal detachments. When federal changes called for standardized billing, he and his identical twin brother built an early electronic medical record system for the office, and that experience set both of them on parallel paths in the industry. At 21, he founded Micro Direct, building computer systems with custom software for hospitals and convalescent centers. He later co-founded Gemini Consulting with his brother. It was an early offshore healthcare IT firm with offices in Hyderabad and Singapore, and it wound down when the industry's appetite for offshoring fell after September 11. Dr. Block credits much of his career to a willingness to take risks, and he treats failure as something to learn from.

He takes the most pride in work that has made a difference in people's lives: advancing patient education, supporting access to care for underserved populations, and building risk models that helped close gaps in care and supported subsidies for people without the financial means.

A willingness to take risks, and failure treated as something to learn from.

EDUCATION AND CREDENTIALS

Dr. Block earned a PhD in healthcare information technology from Argosy University in 2017, with a dissertation on causal machine learning for predicting treatment outcomes. He holds an MBA and a master's degree in healthcare administration from American InterContinental University in Houston (2005). He also earned a Bachelor of Science in computer technology, summa cum laude, from the same university (2003). In 2026, he was named both an Inaugural Executive Fellow and a Fellow of the American College of Health Data Management. His Scaled Agile credentials include SAFe remote trainer (2022), SAFe 5 Program Consultant, Agile Product Manager, Product Owner/Product Manager and Scrum Master, and he is a Jiva certified consultant. He has also studied artificial intelligence at Stanford University.

OUTSIDE WORK

Outside work, Dr. Block is active in civic life across Dallas–Fort Worth. He volunteers with Autism Speaks and, with his wife, supports a recurring family autism program at the Dallas Museum of Art. The couple also volunteers at the community food bank, and he hopes to teach hands-on technology skills to lower-income individuals and people on the autism spectrum.

EDUCATION AND CREDENTIALS

2017	PhD, healthcare information technology, Argosy University
2005	MBA and master's degree in healthcare administration, American InterContinental University
2003	Bachelor of Science in computer technology, summa cum laude, American InterContinental University
2006	Co-authored a patent submission on Medicare risk adjustment payment models
2026	Inaugural Executive Fellow and Fellow, American College of Health Data Management
Scaled Agile	SAFe remote trainer; SAFe 5 Program Consultant, Agile Product Manager, Product Owner/Product Manager and Scrum Master
Also	Jiva certified consultant; artificial intelligence studies at Stanford University

FAMILY

Dr. Block and his wife have been married for ten years, after four years together before that. They have three children and three grandchildren through his daughter. None of the children went into healthcare, and each has found their own path. He stays close to his identical twin brother, who works within a large multi-state Blue plan, and their relationship mixes camaraderie with a healthy rivalry. He enjoys conversation with loved ones over wine and cheese, and he looks back fondly on years spent traveling as a semi-professional soccer player and rock climbing outdoors until age fifty-two.

LOOKING AHEAD

Looking ahead, Dr. Block is seeking investment to launch a new venture, Improving.Healthcare, built to operate as a self-sufficient company with a single product portfolio spanning payer operations to the point of care. The portfolio includes:

Araxsys
a suite of provider, member, and nurse portals for health plans and third-party administrators

CareInsights360
a payer analytics platform covering CMS prior authorization metrics, revenue cycle gaps, and HCC, HEDIS, and Star Ratings performance

Silverback
a medical policy and electronic prior authorization engine

Vurdus
an electronic medical record with an integrated patient portal and built-in prior authorization

Halo Health
a telehealth platform

CareHaiv
a FHIR-based interoperability hub for exchanging care data

orchestraitor
a platform for building and managing AI agent workflows in healthcare operations

He remains committed to advancing both technology-driven care solutions and support for those most in need within society, including continued community involvement and advisory work. ■

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